



Office Use:

To ensure prompt resolution of your claim, please ensure you provide the following information and documentation:

- your card/account statement showing the following:
 - Account holder's full name and address (i.e. statement's front page confirming type of account);
 - Purchase of the item showing item claimed paid in full
- itemised purchase receipt;
- Completed and signed claim form.
- Copy of the manufacturers warranty for the covered product

Under certain circumstances you may wish to complete repairs prior to submitting your claim. This however does not guarantee full coverage of your claim by AIG.

Important Information:

- Provided all required information has been submitted to us with your completed claim form, we will respond to you within 10 days of the date of our receipt.
- if we require any further information from you, we will contact you on the details you have provided in your claim form.
- if you have any questions, please phone our claims department on 1800 633 676.

Details of the account holder:

Financial Institution:	<input type="text"/>	Account Type:	<input type="text"/>
Surname:	<input type="text"/>	Mr <input type="checkbox"/>	Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/>
Given Name/s:	<input type="text"/>		
Postal Address:	<input type="text"/>		
State:	<input type="text"/>	Postcode:	<input type="text"/>
BH Phone:	<input type="text"/>	AH Phone:	<input type="text"/>
E-mail:	<input type="text"/>	Mobile:	<input type="text"/>
Date of Birth:	<input type="text"/>	Occupation:	<input type="text"/>

Privacy Notice

AIG collects personal information from you, your agents and people involved in this claim to assist in investigating or processing the claim, and maintain and improve customer service. This may include third parties claiming under the policy, witnesses and medical practitioners. Failure to disclose information required may result in AIG not being able to administer or declining the claim.

AIG may disclose your information to:

- AIG related entities, reinsurers, contractors or third party providers providing services related to the administration of the claim;
- assessors, third party administrators, emergency providers, retailers, medical providers or travel carriers, or any third parties or insurer from whom AIG seeks recovery related to the claim; and
- government, law enforcement, dispute resolution, statutory or regulatory bodies, or as required by law.

Some of these entities may be located overseas, including in United States of America, United Kingdom, Singapore, Malaysia, the Philippines, India, Hong Kong, New Zealand as well as a country in which you have a claim and such other countries as may be notified in our Privacy Policy from time to time.

Our Privacy Policy is available at www.aig.com.au or by contacting us on 1300 030 886 and contains information about how you may access and correct your personal information, how to complain about a breach of the applicable privacy principles and how AIG will deal with such a complaint.

Consent

I consent to AIG collecting, using and disclosing personal information as set out in this notice. If I have provided or will provide information to AIG about any other individuals, I confirm that I am authorised to disclose his or her personal information to AIG and also to give this consent on both my and their behalf.

Cardholders Signature

Date

/ /

Please return this claim form to:

AIG
Extended Warranty Claims
GPO Box 4363
Melbourne VIC 3001
Fax: 03 9522 4563
eMail: warrantyclaims@aig.com

PLEASE KEEP A PHOTOCOPY OF ALL DOCUMENTATION YOU SEND TO US FOR YOUR OWN RECORD



Bring on tomorrow

Head Office

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