



# AIG Corporate Travel Insurance



## PRODUCT HIGHLIGHTS

AIG's Corporate Passport Travel provides comprehensive insurance cover that includes:

- Unlimited overseas emergency medical and evacuation sum insured with no pre-existing medical condition exclusion\*
- Accidental death and personal injury benefits
- Lost or stolen luggage (No sub-limit for baggage items\*)
- Loss of deposits and additional expenses
- Kidnap, ransom and extortion expenses
- Personal liability
- Search and rescue
- Alternative employee or resumption of assignment expenses
- Cover available for all insured persons aged up to 101 years\*
- No exclusion for terrorism or nuclear, biological and chemical (NBC) events

Coverage also includes supplementary benefits such as rental vehicle excess coverage, missed transport connections, political and natural disaster evacuation cover.

Claims can be submitted by completing a claim form which is available either over the internet at [www.aig.com.au/claims](http://www.aig.com.au/claims) or by telephone on 1800 339 663.

\* The above is a summary of cover only. Please refer to the policy wording for full terms, conditions and exclusions.

## Comprehensive, flexible cover with global assistance on hand 24 hours a day.

Business travel is now a part of life for many employees. It represents a large investment for many companies and places duty of care obligations on employers. The risk to employees increases dramatically with overseas travel. They may not be aware of things like:

- the language
- nature or level of security threats in each country
- which areas to avoid

Flight delays, unpredictable weather, lost and stolen luggage and other travel hassles are an unfortunate reality of even the most routine travel today.

Let AIG's Corporate Passport Travel take the worry out of travelling with comprehensive travel insurance backed by worldwide assistance from Travel Guard®, our wholly-owned travel partner.

With Corporate Passport Travel, your clients will enjoy peace of mind when they travel. We help travellers solve problems from the mundane to the life threatening and manage risks worldwide. With a wide array of travel, medical, security and concierge services, we are ready to help 24-hours a day, in 40 different languages, with a seamless service between Travel Guard and AIG claims.

### Who is Corporate Passport Travel designed for?

Corporate Passport Travel is designed for companies who have employees travelling on business trips but is also ideal for schools, clubs or associations.

Cover can be tailored with a range of sums insured, excesses and limits to meet the specific needs of clients.

Cover is easy to apply for and under writing is streamlined to ensure that only the relevant questions are asked.

Protecting your clients is now even easier, with Corporate Passport Travel on Transact via Sunrise.

## More about Travel Guard®

Some things are too important to be outsourced to a third party. That is why AIG is the only major provider of accident and health insurance to have its own, assistance company – Travel Guard®.

Travel Guard® is a leader in international travel insurance and assistance services, consisting of eight strategically-located, multi-lingual, 24 hour assistance centres.

The services provided include emergency medical and travel aid as well as medical advice from doctors and nurses 24-hours a day in many different languages and dialects.

## AIG Travel Assistance App & Website

With increasing travel security and health risks, navigating the world of international travel requires a new level of sophistication in order to stay safe and secure.

With AIG Travel Assistance mobile app, available for Apple and Android devices, and website travellers have access to features to help ensure effective travel risk management.

Whether it's prior to travel, during the trip, or after the return home, our secure, member-only assistance app provides travellers with convenient access to in-depth travel, security and health information 24/7/365.

### App and Website Functionality include:

- [One Touch 'Help' Button](#)
- [Assistance ID Card](#)
- [Country Reports](#)
- [Security Travel Alerts](#)
- [Provider Directory](#)
- [Medical Translations Tool](#)
- [Drug Brand Equivalency Tool](#)

## AIG Security Assistance

The AIG Travel Security team is your trusted source for comprehensive worldwide security assistance. With an unparalleled reputation for a wide array of security solutions, we help our clients minimise the risks to their employees and operations.

We leverage existing expertise and resources dedicated to providing top quality and timely intelligence, intervention and evacuation services. With this experience and the support of security professionals, you can rest assured that your travellers have the security resources they need anytime, anywhere.

### Our services include:

- [Security evacuation assistance](#)
- [Security and safety advisories, global risk analysis and consultation specialist](#)
- [Urgent message alerts, reporting and dissemination](#)
- [24/7/365 response services to assist employees, customers and their families during an incident](#)
- [Online access to up-to-date intelligence \(breaking news, threat assessments, incident reports, country reports\)](#)
- [Check-in service](#)

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## Contact Us

If you would like more information about AIG's Accident & Health insurance products and services, please contact your broker or your nearest AIG Office.

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