

SME Business Package

AIG Australia offers a complete risk management solution, providing tailored coverage for a broad range of small and medium sized businesses.

Why AIG



Proudly supporting brokers

Package insurance from AIG is only available through intermediated channels.



Streamlined online capability

Full lifecycle solution provided by our online transaction platform, Transact.



Commitment to service excellence

Dedicated network of SME underwriters who pride themselves on providing a responsive, insightful service.

Our Claims Expertise



Fast, friendly and fair

Tailored service by empowered decision makers that ensures a seamless, timely and positive claims experience.



Locally-based team

On-shore claims examiners who understand the importance of accessibility and connectivity with clients.



Proactive communication

In collaboration with brokers, we identify the most effective pathway to a successful outcome for both simple and complex claims.

Our Risk Appetite

Preferred Industries and Occupations

- ✓ Accommodation - Hotels/Motels
- ✓ Business Consulting Services
- ✓ Health Services
- ✓ Light Manufacturing
- ✓ Property Owner
- ✓ Retailing
- ✓ Trade Contractors
- ✓ Wholesaling

Non-preferred Risks

- ✗ Over \$10m in assets
- ✗ North of 26th parallel
- ✗ Rural/remote location
- ✗ Asbestos construction

These are targeted industries. Other industries and occupations can be reviewed and considered upon further discussion.

How to Contact Us

Underwriting Enquiries

E: businesspack@aig.com

Claims Enquiries

E: commercialclaims@aig.com

T: Visit aig.com.au/aig-contacts for team members supporting your state.

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