



SME Business Package

AIG Australia offers tailored packaged solutions for a broad range of small and medium sized businesses.

Why AIG



Proudly supporting brokers

Our product offering is only available through intermediated channels.



Streamlined online capability

Our online transaction platform provides brokers a full lifecycle solution.



Commitment to service excellence

Our dedicated network of SME underwriters pride themselves on providing responsive, superior service.

Our Claims Expertise



Fast, fair and friendly

We offer a tailored service by empowered decision makers that ensures a seamless, timely and positive claims experience.



Locally-based team

Our onshore claims examiners understand the importance of accessibility and connectivity with clients.



Proactive communication

We work in collaboration with brokers to identify the most effective pathway to a successful outcome for both simple and complex claims.

Our Risk Appetite

Preferred Industries & Occupations

- ✓ Accommodation - Hotels/Motels
- ✓ Business Consulting Services
- ✓ Cafes, Restaurants, Takeaways
- ✓ Health Services
- ✓ Light Manufacturing
- ✓ Property Owner
- ✓ Retailing
- ✓ Trade Contractors
- ✓ Wholesaling

Non-preferred Risk Profile

- ✗ Over \$10m in assets
- ✗ North of 26th parallel
- ✗ Rural / remote location
- ✗ EPS / Asbestos construction

These are targeted industries. Other industries and occupations can be reviewed and considered upon further discussion.

How to Contact Us

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businesspack@aig.com

Claims Enquiries
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