

Our Claims Promise – Marine Cargo

Claims Promise
Up to 50% interim payment based on an Agreed Estimate within 7 days*

What is the AIG Marine Cargo Claims Promise?

The AIG Marine Cargo Claims Promise affirms that our dedicated team of experienced claims professionals will mobilise in rapid response to a covered event and, if coverage is confirmed, will advance our policyholders up to 50% of our share of the agreed estimate within 7 days, giving them the immediate working funds they need for property damage and repairs.

The estimate is to be agreed between the policyholder, broker and the AIG representative, based upon reasonably available information. This payment is made on an unallocated basis.

What does it cover?

Marine Cargo – First Party Only

- property damage/repairs
- sue and labor
- debris removal, if applicable

How does it work?



How is the loss estimate determined?

The AIG representative is to ensure that the coverage applies and that the initial loss estimate is reasonable. The advance of funds under the AIG Marine Cargo Claims Promise is not made against loss of income and is for physical damage only. It is AIG's intent to provide working capital to our insured to help re-establish business, commence repairs and/or clean-up.

How does the AIG Marine Cargo Claims Promise deliver value to the insured?

- Under the terms of the Claims Promise we can support the client by providing access to critically important funds to help expedite the client's recovery and meet their immediate cash flow needs to help get them back on their feet quickly.
- Our dedicated claims professionals and vast global network are committed to help minimise the impact of our client's loss worldwide.

*This is subject to confirmed liability and based on agreed Property Damage estimates only and does not apply to Business Interruption.

The scenarios described herein are offered only as examples. Coverage depends on the actual facts of each case and the terms, conditions and exclusions of each individual policy. Anyone interested in the above product(s) should request a copy of the policy itself for a description of the scope and limitations of coverage. AIG may modify (by adding, removing or replacing a tool or service) or discontinue the Services at any time. AIG may partner with third party vendors to provide any or all services. In some instances, AIG may have a referral fee structure in place, or an ownership interest, with certain third party vendors.

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PRCPMRFSBR202611