



CLAIMS TEAM | AUSTRALIA

AIG Australia

Head Office: Level 19, 2 Park Street Sydney NSW 2000
Level 13, 717 Bourke Street Docklands VIC 3008
Level 11, 120 Edward Street Brisbane QLD 4000
Level 11, 108 St Georges Terrace Perth WA 6000

Management & Claims Support

Lisa Jeffery
Head of Claims Australasia, Interim
T: +61 3 9522 4626
M: +61 468 576 842
E: lisa.jeffery@aig.com

Liz Lanaway
Claims Operations Manager
Australasia
T: +61 3 9522 4824
M: +61 405 220 794
E: liz.lanaway@aig.com

Maria Seddon
Recovery Claims Manager
T: +61 3 9522 4646
M: +61 466 933 468
E: maria.seddon@aig.com

CLAIMS SUPPORT
E: ClaimsOpsServices@aig.com

Commercial Lines

CASUALTY
E: liabilityclaims@aig.com

Frank Collinson
Australasia Claims Manager
T: +61 3 9522 4693
M: +61 401 105 853
E: frank.collinson@aig.com

FINANCIAL LINES
E: finclaims@aig.com

Richard Adamczyk
Australasia Claims Manager
T: +61 3 9522 4192
M: +61 434 689 283
E: richard.adamczyk@aig.com

Mitchell Spurr
Complex Claims Manager
T: +61 2 9240 1880
E: mitchell.spurr@aig.com

PROPERTY & SPECIAL RISKS

Trudi Reeves
Australasia Claims Manager
T: +61 3 9522 4519
M: +61 421 407 872
E: trudi.reeves@aig.com

Samantha Jayasekera
Portfolio Solutions & QUS Team Lead
T: +61 3 9522 4730
M: +61 412 419 145
E: samantha.jayasekera@aig.com

Commercial Property, Package/SME
T: 1300 761 195
E: commercialclaims@aig.com

Marine
T: 1300 761 195
E: australia.marineclm@aig.com

Private Client Group
T: 1800 729 359
E: pcgauclaims@aig.com

Consumer Lines

HOME, MOTOR & LANDLORDS*

Steadfast
T: 1300 121 251
E: consumersteadfastclaims@aig.com

Auto Claims
T: 1800 282 003
E: autoclaimsau@aig.com

Trudi Reeves
Home, Motor & Landlords Run-off
T: +61 3 9522 4519
M: +61 421 407 872
E: trudi.reeves@aig.com

PERSONAL ACCIDENT & TRAVEL
E: austclaims@aig.com

Richard Campbell
Australasia Claims Manager
T: +61 3 9522 4946
M: +61 481 035 479
E: richard.campbell@aig.com

AIG Travel Claims - Individual
T: 1800 339 663 and 1800 017 682
E: AUClaims@aig.com

AIG Travel Claims - Broker
T: +61 3 9522 4779
E: AUBrokerclaims@aig.com

*Home, Motor & Landlords Claims: As of 2 March 2020, all new advised claims excluding existing CAT claims, will be handled by Broadspire (a Crawford Company).