



CLAIMS TEAM | AUSTRALIA

AIG Australia

Head Office: Level 19, 2 Park Street Sydney NSW 2000
Level 13, 717 Bourke Street Docklands VIC 3008
Level 11, 120 Edward Street Brisbane QLD 4000
Level 11, 108 St Georges Terrace Perth WA 6000

Management & Claims Support

Sam Said
Head of Claims Australasia
T: +61 3 9522 4022
M: +61 420 415 410
E: sam.said@aig.com

Liz Lanaway
Claims Operations Manager
Australasia
T: +61 3 9522 4824
M: +61 405 220 794
E: liz.lanaway@aig.com

Maria Seddon
Recovery Claims Manager
T: +61 3 9522 4646
M: +61 466 933 468
E: maria.seddon@aig.com

CLAIMS SUPPORT
E: ClaimsOpsServices@aig.com

Commercial Lines

CASUALTY
E: liabilityclaims@aig.com
Frank Collinson
Australasia Claims Manager
T: +61 3 9522 4693
M: +61 401 105 853
E: frank.collinson@aig.com

FINANCIAL LINES
E: finclaims@aig.com
Richard Adamczyk
Australasia Claims Manager
T: +61 3 9522 4192
M: +61 434 689 283
E: richard.adamczyk@aig.com

PROPERTY & SPECIAL RISKS
Trudi Reeves
Australasia Claims Manager
T: +61 3 9522 4519
M: +61 421 407 872
E: trudi.reeves@aig.com
Tom Dougherty
Portfolio Solutions Complex Claims
Manager
T: +61 3 9522 4553
M: +61 438 653 665
E: tom.dougherty@aig.com
Commercial Property, Package/SME
T: 1300 761 195
E: commercialclaims@aig.com
Marine
T: 1300 761 195
E: australia.marineclm@aig.com
Private Client Group
T: 1800 729 359
E: pccgauclaims@aig.com

Consumer Lines

Trudi Reeves
Home, Motor & Landlords Run-off
T: +61 3 9522 4519
M: +61 421 407 872
E: trudi.reeves@aig.com

PERSONAL ACCIDENT & TRAVEL
E: austclaims@aig.com

Richard Campbell
Australasia Claims Manager
T: +61 3 9522 4946
M: +61 481 035 479
E: richard.campbell@aig.com

AIG Travel Claims - Individual
T: 1800 339 663 and 1800 017 682
E: AUClaims@aig.com

AIG Travel Claims - Broker
T: +61 3 9522 4779
E: AUBrokerclaims@aig.com

*Home, Motor & Landlords Claims: As of 2 March 2020, all new advised claims excluding existing CAT claims, will be handled by Broadspire (a Crawford Company).